

LIFELINE CRISIS SUPPORTER WORKPLACE TRAINING (CSWT)

Training Calendar Course 3, starting August 2025 North Sydney

| Date | Day | Time | Topic | Title |
|--|---------------------------|-----------------------------------|-------|---|
| BLENDED LEARNING STAGE 1 Group training plus 3 hours of independent e-learning each week | | | | |
| 6 Aug | Wed | 6.30pm – 9.30pm | 0 | Orientation |
| 13 Aug | Wed | 6.30pm – 9.30pm | 1 | Foundational Knowledge |
| 20 Aug | Wed | 6.30pm – 9.30pm | 2 | Microskills and Self Awareness |
| 27 Aug | Wed | 6.30pm – 9.30pm | 3 | Microskills and Supervision r |
| 3 Sep | Wed | 6.30pm – 9.30pm | 4 | Lifeline Practice Framework CARE – Connect, Attend, Reaffirm, Empowe Lifeline |
| 10 Sep | Wed | 6.30pm -9.30pm | 4a | Practice Framework (continued) CARE – Connect, Attend, Reaffirm, Empower |
| 13 Sep | Sat | 9.30 – 12.30pm & 1.30 - 4.30pm | 5 | Introduction to Suicide |
| 24 Sep | Wed | 6.30pm - 9.30pm | 6 | Suicide Crisis Support |
| 1 Oct | Wed | 6.30pm – 9.30pm | 7 | Safety Issues |
| 8 Oct | Wed | 6.30pm - 9.30pm | 8 | Understanding differences |
| 15 Oct | Wed | 6.30pm-9.30pm | 9 | Putting it all together |
| 22 Oct | Wed | 6.30pm - 9.30pm | 10 | Skills Practice on Zoom |
| 23 Oct to 4 Nov | Various days/ti mes | 2 hrs between 9am – 9pm | GA | Gateway Assessment 1, 2 and 3 on Zoom |
| 5 Nov | Wed | 6.30pm -9.30pm | C/I | Celebration/ Intro to Stage 2 |
| Student Placement STAGE 2 By invitation Supervised/mentored shifts | | | | |
| Various dates: (between 10/11 and 10/1) 16 hrs over a Maximum 2 months | | | | Supervised/supported/assessed telephone training shifts, minimum 4 x 4-hour shifts |
| TBC - 2 hour evening workshop in Nov or Dec | | | | Student Mid Placement Group Supervision Workshop |
| Internship STAGE 3 By invitation Independent shifts | | | | |
| Minimum 82 hours over 7 months (from Jan onwards) | | | | Internship includes fortnightly 4-hour independent shifts, along with professional development (including elearning modules and a 2-hour Masterclass workshop), regular group supervision, and ongoing assessments that lead to accreditation. |